

Seasonal MSR Position

Perfect seasonal job for college students or high school seniors! Hours are flexible based on school schedule.

Why Work at Family First?

As a credit union and not-for-profit, Family First strives to provide a level of service to our members that the big banks just can't beat. We aim to help our members reach their financial goals by providing them with the best resources and tools available, as well as products and services that are designed to fit their unique financial needs. Each member of our team is integral to our success as a financial institution. We nurture the professional growth of our employees and provide a variety of resources to help you advance in your areas of interest. Family First Credit Union was named a Top Workplace in 2022, 2023 and 2024 by the Democrat and Chronicle. Our employee-run Outreach Committee coordinates employee appreciation activities and seeks out volunteer opportunities outside the credit union walls to help support the Rochester community.

Family First MSRs will...

- Assumes responsibility for efficient, effective and accurate performance of Teller functions both in person and by mail - process deposits, withdrawals and transfers; processes cash advances, cashier's checks, money orders and similar transactions; verifies transactions by monitoring deposit amounts and examining documents for endorsement and negotiability; detects and resolves discrepancies promptly.
- Perform specific assigned job including various clerical and receptionist functions, and assist other FSRs, MSRs and call center with duties as required.
- Create a positive and welcoming experience for all members.
- Assist with member inquiries in person in a professional manner.
- Actively cross sell Credit Union products and services
- Work with a team to meet branch goals.
- Gain valuable experience working in financial services.

Seasonal: 10 - 15 hours a week based on school schedule or work when home on school breaks!

Pay: From \$16.00 per hour

[See our Member Service Representative position description](#) for other job duties and responsibilities.